

KC Wheel at Pennway Point

ICON Attractions, LLC

Job Title: Wheel Operator

Department: Operations

Reports To: Operations Manager

FLSA Status: Non-Exempt

Summary:

Operate the Wheel ensuring the highest standards of safety and guest experience.

Duties and Responsibilities:

1. Directly responsible for the safe operation of the Wheel, including maintaining proper Wheel balance as specified by Manufacturer.
2. Supervise platform staff to ensure guest and team member safety.
3. Monitors all functions of the Wheel including motor current, designated operational presets (Speed & Acceleration), and Gondola cabin temperature.
4. Tracks and records number of guests loading into Gondola, in designated database, for each ride cycle.
5. Works with platform staff to ensure that Restricted Area/Danger Zone is free of guests at all times.
6. Acts as designated emergency personnel for Wheel-related emergencies that may result in emergency evacuation including, but not limited to, severe weather, loss of power, and guest illness.
7. Assists with maintenance inspections, as requested.
8. Responds to emergency communications initiated by Gondola call buttons.
9. Maintains expert-level knowledge of all Wheel functions and operational guidelines.
10. Monitors weather for inoperable conditions and can use best judgement to decide to off-load Wheel if weather conditions are or become unsafe.
11. Completes Daily Inspection Checklist that ensures that proper preliminary checks have been completed before opening to the public.
12. Performs final run of attraction to make sure that all guests have been offloaded before parking attraction and powering-down control system.
13. Performs final platform walk to ensure that all storage doors and gate locks are secured and that all guests have cleared platform before main gates are secured for the night.
14. Assists with ensuring basic labor laws are followed.
15. Maintain clean guest and back areas.
16. Attends all required training.

Other Duties:

Please note this job description is not designed to cover or contain a comprehensive listing of activities, duties or responsibilities that are required of the employee for this job. Duties, responsibilities, and activities may change at any time with or without notice.

Qualifications:

To perform this job successfully, an individual must be able to perform each essential duty satisfactorily. The qualifications listed below are representative of the knowledge, skill, and/or ability required. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

Language Ability:

Ability to read and comprehend simple instructions, short correspondence, and memos. Ability to write simple correspondence. Ability to effectively present information in one-on-one and small group situations to customers, clients, and other employees of the organization.

Math Ability:

Ability to add, subtract, multiply, and divide in all units of measure, using whole numbers, common fractions, and decimals.

Reasoning Ability:

Ability to apply common sense understanding to carry out detailed but uninvolved written or oral instructions. Ability to deal with problems involving a few concrete variables in standardized situations.

Education/Experience:

One to two years related experience and/or training in operating amusement rides preferred.

Knowledge, Skills, and Other Abilities:

1. Customer service skills.
2. Time management.
3. Professionalism.
4. Exemplary oral communication skills.
5. Multi-tasking skill.
6. Must be able to work irregular hours (holidays, nights, weekends) as needed.

Physical Demands:

The physical demands described here are representative of those that must be met by an employee to successfully perform the essential functions of this job. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions. While performing the duties of this job, the employee is regularly required to stand, sit, use hands, reach with hands and arms, and talk or hear. The employee is frequently required to walk, climb, or balance, and stoop, kneel, crouch or crawl. The employee is occasionally required to taste or smell. The employee must occasionally lift and/or move up to 25 pounds. Specific vision abilities required by this job include close vision, distance vision, peripheral vision, and ability to see color.

Work Environment:

The work environment characteristics described here are representative of those an employee encounters while performing the essential functions of this job. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

While performing the duties of this job, the employee is regularly exposed to moving, mechanical parts and outdoor weather conditions (heat, cold, precipitation, wind). The employee is occasionally exposed to fumes or airborne particles and confined spaces. The work environment is primarily outdoors. The noise level in the work environment is usually loud.